



## **We are safe and working! nAscent COVID-19 Update**

Valued clients and partners,

We hope you, your family, your friends and your colleagues are all staying safe. Big thanks to those you know on the front lines providing essential services for all of our communities. Thanks also to those who are finding the small ways to help and volunteer. We're all in this together. Our team is here for you too.

We and the artists we collaborate with appreciate your business now more than ever! The nAscent team is staying safe and working remotely.

For projects still progressing, we offer these helpful updates:

### **Production--**

We continue to maintain production capacity. As long as logistics infrastructure continues, we can deliver artwork for your project. We can also help with last minute project fulfillment if you're running into production challenges elsewhere.

### **Client Service--**

While remote, our client service hasn't stopped. Our team is still able to deliver curated artwork options, project estimates and project management with the same love and enthusiasm as we always have :)

### **Installation--**

For our commercial and hospitality projects, we generally deliver artwork ready-to-hang. If you do not have a local team for installation, our project management team is available to give detailed instructions as well as video consultation support for client installation teams working on-site. Also, for localities allowing movement or business operations, we may be able to coordinate installations for you. Outside New York City, we will evaluate requests for site-specific installations by artists on a case-by-case basis. For NYC projects, we've suspended installation services, and will be ready the moment the restrictions are lifted.

Please let us know how we can be helpful to you on your projects or personally. While we're trying to keep business going, we're also thinking about ways to help our communities. We've already found a couple of small ways to help. Please share your stories with us!

Best,

James, Jen, and the nAscent team